

Privacy Policy

1. Introduction

This Privacy Policy explains how FileTrust ("we", "our", "us") collects, uses, discloses, and protects the personal information of users ("you", "your") when you access or use our platform. By using FileTrust, you agree to the terms described in this Privacy Policy.

2. Information We Collect

2.1 Personal Information

We may collect personal information that you provide directly to us, including but not limited to:

- Name
- Email address
- Wallet address
- Contact information

2.2 Usage Data

We collect information about how you interact with the FileTrust platform, including:

- Device information (e.g., IP address, browser type, operating system)
- Usage statistics (e.g., pages visited, actions taken on the platform)
- Log data (e.g., timestamps of actions, error reports)

2.3 Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your experience on our platform, collect usage data, and provide customized content. You can control cookie settings through your browser preferences.

3. How We Use Your Information

- To provide and maintain the platform and its services.
- To communicate with you, including sending notifications and updates.
- To improve the user experience, monitor platform performance, and analyze trends.
- To ensure the security and integrity of our platform.
- To comply with legal obligations or enforce our Terms and Conditions.

4. Sharing of Information

We do not sell or share your personal information with third parties except as described in this Privacy Policy. We may share your information:

- With service providers that assist us in operating the platform and providing services (e.g., hosting, analytics).
- To comply with legal requirements, such as responding to subpoenas or other government requests.
- To protect the rights, property, or safety of FileTrust, its users, or the public.

5. Data Security

We take reasonable measures to protect your personal information from unauthorized access, loss, misuse, or alteration. However, please be aware that no security measures are perfect or impenetrable, and we cannot guarantee absolute security.

6. Your Rights

Depending on your jurisdiction, you may have certain rights concerning your personal information, including:

- The right to access and receive a copy of the personal information we hold about you.
- The right to request correction or deletion of your personal information.
- The right to object to or restrict the processing of your personal information.
- The right to withdraw your consent at any time if the processing is based on consent.

7. Retention of Information

We retain personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, comply with our legal obligations, and enforce our agreements. When personal information is no longer needed, we will take steps to delete or anonymize it.

8. Changes to this Privacy Policy

We reserve the right to modify this Privacy Policy at any time. We will notify you of significant changes by posting the updated policy on our platform or through email. Your continued use of the platform constitutes your acceptance of the revised Privacy Policy.

9. Contact Us

If you have any questions or concerns regarding this Privacy Policy, please contact us at:

Email: privacy@filetrust.io

Website: Website: <https://www.filetrust.io>